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October 15, 2021

Diane Martin, Chair
Executive Director
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301

Re: 3rd Quarter 2021 Customer Migration Report

Dear Chair Martin:

In its Order No. 24,714 – Order Approving Energy Service Rate in Docket DE 06-125, the Commission directed PSNH d/b/a Eversource Energy to provide monthly data regarding the migration of its customers to the competitive market on a quarterly basis. Enclosed for filing with the Commission is a Customer Migration Report for the 3rd quarter of 2021. This report is being filed electronically with the Commission.

Please feel free to contact me if you have any questions regarding this matter.

Sincerely,

Jennifer Ullram

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Manager, NH Rates

JU:kd
Enclosure
cc: Service List (by electronic mail only)

Eversource Energy - New Hampshire
Migration of Customers To and From the Competitive Energy Supply Market
2021 Quarter 3 Report
to the New Hampshire Public Utilities Commission

	Customers Receiving Energy Service From the Competitive Market			Retail Sales			
	(1)	(2)	(3)	(4)	(5)	(6)	(7)
	Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	%of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
July							
Residential	72,772	55,922,848		450,571	16.15%	321,183,537	17.41%
Small C&I Rate G	25,711	83,313,104		77,800	33.05%	148,704,436	56.03%
Medium C&I Rate GV	1,215	129,157,323		1,443	84.20%	142,850,097	90.41%
Large C&I Rate LG	103	97,203,211		118	87.29%	101,645,529	95.63%
Street Lighting	<u>386</u>	<u>492,117</u>		<u>754</u>	<u>51.19%</u>	<u>751,923</u>	<u>65.45%</u>
Total	100,187	366,088,604	611,939	530,686	18.88%	715,135,522	51.19%
August							
Residential	71,839	53,161,985		450,816	15.94%	314,792,477	16.89%
Small C&I Rate G	25,530	81,532,550		77,952	32.75%	147,688,084	55.21%
Medium C&I Rate GV	1,202	130,401,221		1,441	83.41%	145,929,980	89.36%
Large C&I Rate LG	105	101,055,094		118	88.98%	104,065,878	97.11%
Street Lighting	<u>392</u>	<u>493,669</u>		<u>761</u>	<u>51.51%</u>	<u>761,986</u>	<u>64.79%</u>
Total	99,068	366,644,518	743,362	531,088	18.65%	713,238,405	51.41%
September							
Residential	71,245	55,015,420		450,659	15.81%	324,208,498	16.97%
Small C&I Rate G	25,162	82,806,411		77,986	32.26%	152,131,300	54.43%
Medium C&I Rate GV	1,192	130,377,715		1,441	82.72%	145,929,980	89.34%
Large C&I Rate LG	103	100,203,309		118	87.29%	104,065,878	96.29%
Street Lighting	<u>373</u>	<u>548,443</u>		<u>753</u>	<u>49.54%</u>	<u>849,496</u>	<u>64.56%</u>
Total	98,075	368,951,298	699,763	530,957	18.47%	727,185,151	50.74%

***Total Customers" refers to all customers taking Delivery Service.